

Terms of service

Asociace místních potravinových iniciativ, o.p.s

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Please read this carefully.

By registering for the event organised by Asociace místních potravinových iniciativ, o.p.s. ("AMPI association"), participants confirm they have read all the information regarding passes, prices and other relevant issues at the AMPI website (<https://www.asociaceampi.cz/>) and all the information provided by them is true.

General

Within our e-shop (booking system) you can book, order and purchase ticket(s) for events organised by AMPI.

If necessary, organizers reserve rights to amend the event schedule, place, teachers or other.

Organizers do not take any responsibility for the participant's valuables or physical injuries.

Contract closing

The contract can only be closed in the Czech language.

The contract is concluded remotely via the E-shop (booking system), whereby the costs of using remote means of communication are borne by you. However, these costs do not differ in any way from the basic rate you pay for the use of these means (i.e. in particular for access to the Internet), so you do not have to expect any additional costs charged by Us beyond the Total Price. By submitting an Order, You agree to Our use of remote communication facilities.

In order for Us to enter into the Contract, You must create an Order on the E-shop. This proposal must include the following information:

- Information about the services and goods to be purchased (on the E-Shop you indicate the services and goods you are interested in purchasing by clicking on the "Book" or "Reserve" button);

- Information about the Price and method of payment of the Total Price; this information will be entered as part of the creation of the Order within the user interface of the E-shop, and the information about the Total Price will be provided automatically based on the services and goods you have selected.
- Your identification and contact details used to record your booking and inform you of any changes, in particular your name and email address.

During the creation of the Order, you may change and check the data until its completion. Once the check has been carried out, pressing the "Order" button will complete the Order. Before pressing the button, however, you must confirm your familiarity with and acceptance of these Terms and Conditions, otherwise you will not be able to complete the Order. The check box is used to confirm and agree. After pressing the "Order" button, all completed information will be sent directly to us.

We will confirm your Order as soon as possible after it is delivered to Us by a message sent to your e-mail address entered in the Order. The confirmation will include a summary of the Order and these Terms and Conditions as an attachment to the email message. The Terms and Conditions as in force on the date of the Order, i.e. as attached as an attachment to the confirmation email, form an integral part of the Contract. Confirmation of individual

bookings under the Order sent to You shall constitute the conclusion of the Contract between Us and You.

In the event that the Contract is concluded, You are obliged to pay the Total Price.

Payment and delivery terms

You pay a participation fee for participation in the event. The amount of the fee is indicated for each service offered within our e-shop and in the Order proposal. The total price is final and includes all statutory fees. We will require you to pay the Total Price after the conclusion of the Contract and before you use the Services.

You can pay the Total Price in the following ways:

- By bank transfer. We will send you the information for making the payment as part of the Order confirmation. In the case of payment by bank transfer, the Total Price is payable within 3 days.
- By card online. In this case, payment is made through the ComGate payment gateway, and payment is subject to the terms and conditions of this payment gateway, which are available at: <https://www.comgate.cz/smluvni-dokumenty>. In the case of payment by card online, the Total Price is payable within 3 days.

The current participation fee, prices, including any discounts, can be found on our website and also for each course separately in the booking form on the website. The price amount stated on the website during the booking process may be further reduced by a discount. The final price (including any discounts) is shown on our portal when you view the recap of your new booking. If we have made a mistake and the amount of the participation fee displayed on the website or indicated in the payment details is obviously incorrect, we reserve the right to withdraw from the Agreement.

The participation fee may be reduced by a discount according to the current discount offer listed on our website. The discount is cumulative with other discounts on the Site unless otherwise stated. The discount is activated at the time of booking. In the event of cancellation of an already paid reservation that has activated the quantity discount, you will no longer be entitled to the discount and will be asked to pay the additional price (originally reduced by the selected discount).

In the case that your booking is accepted more than 4 days before the last day of the booking period for the festival, the course fee will be payable within 3 days of the payment details being sent. If your booking is accepted 4 days or less before the last day of your booking period for the course, the course fee will be payable by the

second day after you send your booking acceptance. We will notify you by email when the due date is approaching.

Payment of the course fee will be made when the payment, duly marked according to the payment details, is credited to the bank account of AMPI.

Once the participation fee has been paid, we will send you an e-mail with information about the receipt of payment and final confirmation of your reservation. We will send you proof of payment and service provision if you request us to do so by email.

The services you have ordered can then be used at the time and place of the certain event. The physical goods you have reserved and purchased will be issued to you on site at the time of the event on proof of payment.

Cancellation Policy

If the participant decides to cancel the registration, the part of the price to be refunded depends on the date of cancellation:

- In case of cancellation the reservation at least 14 days before the event you will receive full refund.
- In case of cancellation the reservation within 14 to 7 days before the event you will receive 50% of the purchased price.

- In case of cancellation in less than 7 days before the event you will receive 30% refund of the purchased price.
- In case of cancellation less than 3 days before the event the money cannot be refunded. In case of serious reasons (e.g. health) refunds will be considered on an individual basis.

For any requested refund, there is an additional 5% administration fee from the ticket price.

The passes are transferable. If you are unable to attend the event after purchasing your tickets, you may send a substitute. In this case you must inform the organizer in time.

Organizers reserve the right to cancel the event at any given time. In this case we will pay 100 % reimbursement.

In case the registration has to be canceled due to applicable legal restrictions (eg. during pandemic situation, war, etc.):

- If a participant is not allowed to enter due to official restrictions, we offer a 50% refund or a transfer of a festival ticket to another edition. Email us and request your refund with proof of the changed measures and legal information.
- If organizers have to cancel the event, we will refund 50% of the ticket price or allow a transfer of the festival ticket to another edition.

Data Privacy

We care about the protection of your personal data and take care of it according to the Personal Data Handling Policy on the AMPI website - <https://www.asociaceampi.cz/o-nas/dokumenty>

We only use the data you provide for the purpose of organising the event and informing you about AMPI Association activities. We have obtained the data directly from you through the registration system. We only keep your data for a certain period of time as stipulated by law and will delete it immediately upon your request. The AMPI Association, its authorised employees and the external provider of the registration system have access to this data. The data is managed by the organisers and the management of the organisation. Your data is not provided to any other entity. If you have any questions or wish to delete your personal information from our database, please contact us at info@asociaceampi.cz.

The participant may appear in photographs or videos taken by the organiser or its representative. The organiser may use this media for any purpose related to the event and the promotion of AMPI.

Participants agree that this media is the sole property of the organiser. If you do not wish to be photographed or filmed, please contact us at info@asociaceampi.cz or notify the organisers directly at the event.